



**CITY COUNCIL  
OF THE  
CITY OF ATWATER**

**RESOLUTION NO. 3132-20**

**A RESOLUTION OF THE CITY COUNCIL OF THE  
CITY OF ATWATER APPROVING A WATER  
DISCONTINUATION POLICY TO COMPLY WITH  
THE WATER SHUTOFF PROTECTION ACT  
SENATE BILL 998**

**WHEREAS**, the Water Shutoff Protection Act was established when Senate Bill 998 was enacted in 2018; and

**WHEREAS**, the Water Shutoff Protection Act increases protections to residents associated with discontinuation of water service due to non-payment; and

**WHEREAS**, the Water Shutoff Protection Act requires certain actions by all urban and community water systems with 200+ service connections before the discontinuation of water service for non-payment can occur; and

**WHEREAS**, the Water Shutoff Protection Act includes, but is not limited to, the following requirements for urban and community water systems:

- a. Adopt a written policy on discontinuation of water service for non-payment.
- b. Post the water shutoff policy on the City's website or supply upon request.
- c. Refrain from shutting off water service for non-payment for at least 60 days and provide multiple notices (mail and in person) to landlord and tenant(s) prior to discontinuation of water services.
- d. Refrain from shutting off water service in certain specified conditions, such as financial hardship or serious health condition.
- e. Develop and implement plan for deferred payments or alternative payment schedules.
- f. Develop and implement a formal mechanism for a customer to contest or appeal a bill.
- g. Provide telephone number for a customer to contact to discuss options to avoid water shutoff for non-payment.
- h. Provide water shutoff policy and related notices in English, Spanish, Tagalog, Vietnamese or Korean and all languages spoken by 10% or more of customers residing in the water system's service area.

- i. Maintain required data as required by the State Water Resources Control Board for annual water report on discontinuation of water service for non-payment.

**NOW, THEREFORE, BE IT RESOLVED** that the City Council of the City of Atwater does hereby approve the Water Discontinuation Policy, **Exhibit "A"** attached hereto and incorporated herein, that complies with the Water Shutoff Protection Act SB 998 to become effective February 1, 2020.

The foregoing resolution is hereby adopted this 27<sup>th</sup> day of January 2020.

**AYES: Vierra, Cale, Raymond, Ambriz, Creighton**  
**NOES: None**  
**ABSENT: None**

**APPROVED:**

  
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**PAUL CREIGHTON, MAYOR**

**ATTEST:**

  
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**LUCY ARMSTRONG, CITY CLERK**