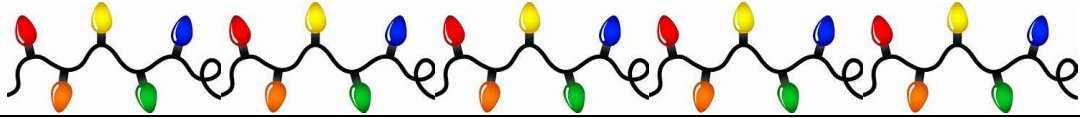




# City of Atwater Promoting "Positive Progress" UTILITY CUSTOMER NEWSLETTER



December 2019

## CONTACT YOUR ELECTED OFFICIALS

Should you wish to contact the Mayor, Council Members, or Merced County Supervisor District 3 you may contact them directly at the following:

### Mayor:

Paul Creighton  
(209) 357-6300  
[pcreighton@atwater.org](mailto:pcreighton@atwater.org)

### Council Members:

Brian Raymond  
District 4  
(209) 676-0671  
[braymond@atwater.org](mailto:braymond@atwater.org)

Cindy Vierra  
District 2  
(209) 201-2463  
[cvierra@atwater.org](mailto:cvierra@atwater.org)

Danny Ambriz  
District 3  
(209) 233-4107  
[dambriz@atwater.org](mailto:dambriz@atwater.org)

John Cale  
District 1  
(209) 261-7770  
[jcale@atwater.org](mailto:jcale@atwater.org)

City of Atwater  
750 Bellevue Road  
Atwater, CA 95301

## MONTHLY MEETINGS SCHEDULE CITY HALL COUNCIL CHAMBERS

**City Council & Fire Protection District**  
2nd & 4th Monday of the month at 6:00 PM

**\*\*Note due to the holidays, there will only be one City Council meeting in December and will be held on December 9th.**

**City of Atwater Planning Commission**  
3rd Wednesday of the month at 6:00 PM

**Merced County Supervisor, District 3**  
Daron McDaniel - (209) 495-7086  
[dmcdaniel@co.merced.ca.us](mailto:dmcdaniel@co.merced.ca.us)  
4th Thursday of each month from 1:30 PM to 3:30 PM at City Hall.

## HOURS & CONTACTS FOR CITY OFFICES

**City Manager's Office**  
(209) 357-6300  
Monday – Friday 8 AM – 5 PM

**Finance Department**  
(209) 357-6310  
(209) 357-6313  
Water bill, start/end service, and trash service  
(209) 357-6318 Business License Information  
Monday – Friday 8:30 AM – 4:30 PM



**General Services**  
Monday - Friday 8 AM – 4:00 PM Closed for lunch 12:00-1:00 PM  
*Building Division (Permits)*  
(209) 357-6343  
*Planning Division*  
(209) 357-6342 or (209) 357-6349  
*Engineering Division*  
(209) 357-6367

**HR Department**  
(209) 357-6204  
Monday – Friday 8 AM – 5 PM  
City Clerk's office provides Notary Services for \$15 per signature. For more information contact the HR Department at (209) 357-6204

**City Clerk**  
(209) 357-6317  
Monday – Friday 8 AM – 5 PM

**Public Works**  
(209) 357-6370  
Monday – Friday 6:30 AM – 3:30 PM  
Report problems related to Water, Sewer, Parks, City Trees, Street Lights, and Traffic Signal, etc.

After hour emergencies for Public Works, please call (209) 357-6396 to report the problem.

**Police Non-Emergency**  
(209) 357-6396  
(209) 357-6384 (Records)  
(209) 357-6287 Neighborhood Watch  
Monday – Friday 8:30 am – 4:30 pm

**Recreation Department**  
(209) 357-6320  
Monday – Friday 8 AM – 5 PM



## 1ST ANNUAL FIRE AND POLICE HOLIDAY TOY DRIVE

Donate and make a difference.



## ANNUAL CHRISTMAS PARADE

Congratulations to the Atwater Chamber of Commerce who hosted Atwater's Annual Christmas Parade, and was a huge success. This year's theme: **"A Season of Thanks"**, and our Grand Marshal was Joan Faul who was recognized for her many contributions to the City of Atwater.

## CITY CHRISTMAS TREE CHALLENGE

Each City department was challenged to decorate a tree with items that represent what they do on behalf of the City, while also sticking to one main color theme. **Congratulations to the Recreation Department for winning first place!** The story was then highlighted on [ABC30 Action News](#). Please stop by City Hall to see the beautiful trees or visit our City Facebook.



## CHRISTMAS TREE DISPOSAL

Live Christmas tree's must be cut up and placed in your green can. Republic Services will not be picking them up from the road.

## BREAKFAST DINNER WITH THE CHIEF

Police Chief Salvador would like to invite you to join him and City Manager Waterman for "Dinner with the Chief". This month's meeting will be held in the evening on Monday, January 6, 2020 at 6:00 PM. The monthly locations will be updated and posted on the City's Facebook page.

January 6, 2020 Dinner will be held at Applebee's located on Bell Drive.

All Community members are invited. If you have questions, please call 209-357-6384.

## DRUNK DRIVING RUINS THE HOLIDAYS

### ***Police Aim to Save Lives with 'Drive Sober or Get Pulled Over' Crackdown***

Law Enforcement emphasizes the preventable nature of drunk driving reminding everyone that all it takes is a little planning ahead. Designate a sober driver or call a cab. But whatever you do, don't drink and drive. We've got to work together to make our roads safer this December and year-round so be alert and Report Drunk Drivers – Call 911!

Please follow these simple tips to stay safe:

- Plan a safe way to get home **before** you attend the party. Alcohol impairs judgment, as well as reaction time. If you're impaired, you're more likely to choose to drive drunk.
- Designate a sober driver; take public transportation, a car service, or a call a sober friend of family member to get home.
- Walking while impaired can be just as dangerous as drunk driving. Designate a sober friend to walk you home.
- If you see someone you think is about to drive while impaired, take their keys and help them get home safely.

Remember, driving after drinking should never be an option. *Drive Sober or Get Pulled Over.*

## MITCHELL AVENUE RECONSTRUCTION

Construction on Mitchell Avenue is scheduled to begin on December 12, 2019 and should be completed within a week. The Project will be NW of Winton Way and ending at Willow Street. There will be some limited access in this area and traffic will be detoured.

## WINTON WAY RECONSTRUCTION

Construction on Winton Way is scheduled to begin in early January 2020.

## CUSTOMER SERVICE ACADEMY CLASSES

Merced College will be holding 2019-2020 Customer Service Academy classes at the Atwater Community Center located at 760 E. Bellevue Road, Atwater, CA 95301. Class time is 8:00 AM to 12:15 PM. These are open to anyone who wants to sign up. For more information, please call: (209) 381-7540

Wednesday, January 15 & 22, 2020  
Stress Management

Wednesday, February 5 & 12, 2020  
Time Management

Wednesday, March 4 & 11, 2020  
Conflict Resolution

Wednesday, April 1 & 8, 2020  
Decision Making & Problem Solving

Wednesday, May 6 & 13, 2020  
Managing Organizational Change

## HEATING UNIT CHECKS

Friendly reminder to test your heating units before the cool weather starts. Turn on your units and open windows to air out the dust smell. Check your carbon monoxide detectors, smoke alarms and your air filters. Please remember that any new wall heaters, or Package units require building permits and inspections for your safety as per California Codes. Please call Atwater Fire at 209-357-6343 if you have any questions.

## RAINY SEASON

3 easy steps to remember to keep your home safe and dry!

1. Check your drain inlets and remove all leaves to help prevent flooding.
2. Sand bags can be picked up and are located at: 998 Atwater Boulevard, next to Moore's Automotive.
3. Do not place yard waste in your gutters.

## UTILITY BILLING (PAYMENTS)

This past month you may've noticed that your City of Atwater utility bill remittance address for payments was no longer the street address for City Hall but a P.O. Box in Pasadena, CA. This change is due to the City setting up Bank Lockbox Services with the City's banking provider, JP Morgan Chase. A Bank Lockbox Service is a secure method by which customers' payments and remittance documents are mailed directly to a location accessible only by the bank contracted to process payments on behalf of a business, in this case the City of Atwater. Daily, the bank will process all payments in the Lockbox and deposit the funds into the City of Atwater's bank account and provide the City with a secure electronic file containing the customers' utility billing account number and amount paid. The City then imports this data into its utility billing platform and properly posts each customers' utility billing account. This new method of processing utility bill payments will allow for greater efficiency in a timely application and deposit of customers' payments to their respective utility accounts.

## REPUBLIC SERVICES OBSERVED HOLIDAYS

New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Fourth of July, Labor Day, Veterans Day, Thanksgiving, Christmas Day.

Please note if your garbage service falls on one of the above holidays your service will be delayed by one day. For instance, if your regular service day is Monday, it will be picked up on Tuesday, if it's Tuesday, it will then be on Wednesday, and so on. If the Holiday falls on a Saturday or Sunday, there will be no delay of service. For more questions, please call (209) 358-7156

### MARK YOUR CALENDARS

01-06-20 Dinner with Chief and City Mgr.  
\*\* Note that this month is a Dinner and not Breakfast, and will be held at Applebee's at 6:00 PM